



*P.O. BOX 350 Westminster, MD 21158-0350
Phone (410) 386-0707 Fax (410) 386-0544*

Maintenance Agreement

This document serves as an agreement between Remark Electric, Inc. and the customer, _____, to provide an annual maintenance service visit for the following listed equipment:

Kohler Generator Model Number: _____

Serial Number: _____

Remark Electric, Inc. is a certified Kohler dealer and service representative who will provide software updates as needed to keep the generator running at peak efficiency, provide phone (and on-site visits, when needed) to correct any system faults, and will process any warranty claims for the customer during the warranty period.

Unscheduled service calls for troubleshooting and repairs will be billed at 20% off current labor rates with signed maintenance agreement.

The single annual maintenance visit consists of the following:

- Replace engine oil and filter
- Check air cleaner
- Check and fill anti-freeze
- Inspect battery, spark plug, belts, connectors, and hose clamps
- Inspect transfer switch and generator service panel
- Install software updates as needed
- Simulate power outage to insure efficient operation
- Adjust voltages as needed

Prices – 2015

<u>SIZE/Cooling Method</u>	<u>COST</u>
8.5 to 20 KW Air Cooled	\$ 350.00
15 to 48 KW Liquid Cooled	\$ 500.00
60 to 125 KW Liquid Cooled	\$ 950.00

(Circle size and maintenance cost of unit installed at your home)

Payment Information: Payment is due in full upon acceptance of this signed agreement.

Customer Responsibility: The customer should provide visual inspection of the unit to insure continuous operational capability to include: insure unit exercises weekly as programmed, report any leaking fluids, warning lights or sounds that may indicate a problem, and keep debris from accumulating in and around unit.

Remark Electric, Inc. will maintain a complete service history of the equipment. This agreement is to keep your unit in prime working condition. We do not, however, warranty or guarantee any operational loss. It is agreed this agreement covers only those items as outlined on page 1 and does not include any expense to repair damage caused by improper operation, shortage of fuel supply, vandalism, accident, theft, acts of nature, or alteration of equipment.

Customer Name (please print): _____

Customer Signature: _____

Remark Electric, Inc. Representative: _____

Remark Electric, Inc. Representative Signature:
