

Remark Electric, Inc.

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12 Month – Maintenance Service Agreement

This document serves as an agreement between Remark Electric, Inc. and the customer, _____, to provide a 12-month maintenance service agreement from the date of customer signature, for the following listed equipment:

Kohler Generator Model Number: _____

Serial Number: _____

Remark Electric, Inc. is a certified Kohler dealer and service representative who will provide software updates as needed in order to keep the generator running at peak efficiency. Remark Electric, Inc. will process any warranty claims for the customer during the warranty period.

The service appointment consists of the following:

- Adjust voltages as needed
- Any special updates from Kohler bulletins
- Check and fill anti-freeze
- Inspect battery, spark plugs, belts, air cleaner, connectors, and hose clamps
(New battery, spark plugs, air cleaner and belts are not included in the price)
- Inspect the transfer switch and generator service panel **(Customer must be home for this)**
- Install software updates as needed
- Replace the engine oil and filter **(Once per year)**
- Simulate power outage to ensure efficient operation **(Customer must be home for this)**

	2019 Prices	
Size/Cooling Method		Cost
8.5 to 20 KW Air Cooled		\$370.00
15 to 48 KW Liquid Cooled		\$530.00
60 to 125 KW Liquid Cooled		\$1,000.00

(Please circle the size and maintenance cost of the unit installed in your home)

Payment Information:

Payment is due in full upon acknowledgement and acceptance of this signed Maintenance Service Agreement.

Customer Responsibility:

The customer should provide visual inspection of the generator unit to ensure continuous operational capability to include:

- Ensuring the generator units weekly exercises as programmed
- Report any leaking fluids
- Report any warning lights or sounds that may indicate a problem
- Keep debris from accumulating in or around the unit

Remark Electric Inc. Responsibility:

We agree to maintain a complete service history of the equipment. This agreement is in order so we can keep your generator unit in prime working condition. We do not however, warranty or guarantee any operational loss. It is agreed in this agreement to cover only those items listed above and the agreement does not cover any expense to repair damage caused by improper operation, shortage of fuel supply, vandalism, accidents, theft, acts of nature or any alterations of the equipment.

Notes:

This maintenance service agreement is for one scheduled visit and one check-up visit during a 12-month period time, between our normal business hours (Monday – Friday 7:30 a.m. – 3:30 p.m.) For any emergency calls after hours, on holidays and weekends, please contact Keystone Generators, Inc. at 1-888-356-9533.

Remark Electric, Inc. would prefer the customer to be home while the technician is there to complete the maintenance services but if you will not be home, please provide the best contact telephone number for you to be reached during the maintenance appointment.

Customer Name (Please print): _____

Customer Signature: _____

Customer Address and Phone Number: _____

Remark Electric, Inc.

Representative: _____

Remark Electric Inc. Representative Signature: _____